Stormwater Manual Wiki Evaluation

Now that the Stormwater Manual has been out for a few months we would really like your feedback on its form and usefulness. Please take a moment to share your opinions with us so that we can further refine the manual to make it more useful to you.

Which of the following best describes you?

49 (19.1%)	*Engineer*
8 (3.1%)	*Hydrologist*
30 (11.7%)	*Water resource specialist*
12 (4.7%)	*Planner*
20 (7.8%)	*Public works*
69 (26.8%)	*Manager / Supervisor*
27 (10.5%)	*Other technical position*
4 (1.6%)	*Educator*
14 (5.4%)	*Citizen*
24 (9.3%)	*Other non-technical position*

If you checked 'Other technical' or 'Other non-technical position' please describe

45 (100.0%)

Have you visited the new Stormwater Manual online site?

114 (44.7%)	*Yes*
141 (55.3%)	*No*

Which of the following statements best describes why you have not used the website?

49 (34.3%)	*I was not aware of the website*
46 (32.2%)	*I have not had time to visit the website*
8 (5.6%)	*Stormwater is not my area of work*
32 (22.4%)	*I have not had a need for the information in the online manual*
6 (4.2%)	*I use the old version of the manual*
2 (1.4%)	*Other*

Other (please elaborate)

2 (100.0%)

How did you find out about the website?

     89 (100.0%)

Which of the following best describes the <u>primary</u> type of information you use from the website?

45 (40.5%)   *Regulatory information about stormwater*

26 (23.4%)   *Engineering (e.g. design, specifications, etc.)*

20 (18.0%)   *Non-engineering, technical information on stormwater Best Management Practices (e.g. modeling, pollutant removal, etc.)*

20 (18.0%)   *General information about stormwater*

Other (please describe)

     4 (100.0%)

The following questions pertain to the web design and functionality of the manual

Please describe how easy/difficult it is for you to do the following in the current manual:

	Very easy	Easy	Neutral	Difficult	Very difficult	I haven't done this
Find information using the Table of Contents	27 (24.3%)	55 (49.5%)	15 (13.5%)	6 (5.4%)	2 (1.8%)	6 (5.4%)
Find information using the search capabilities of the wiki	19 (17.3%)	33 (30.0%)	23 (20.9%)	4 (3.6%)	2 (1.8%)	29 (26.4%)
Access information in the manual via a mobile device	6 (5.4%)	3 (2.7%)	12 (10.8%)	2 (1.8%)	1 (0.9%)	87 (78.4%)
Access information using internal and external links in the wiki	20 (18.2%)	35 (31.8%)	21 (19.1%)	2 (1.8%)	1 (0.9%)	31 (28.2%)
Download information to a pdf file, a wiki book, or other format	10 (9.0%)	36 (32.4%)	16 (14.4%)	4 (3.6%)	1 (0.9%)	44 (39.6%)
Submit comments or suggested edits for a web page	9 (8.2%)	7 (6.4%)	15 (13.6%)	3 (2.7%)	1 (0.9%)	75 (68.2%)
Use tables and images	14 (12.8%)	47 (43.1%)	25 (22.9%)	3 (2.8%)	2 (1.8%)	18 (16.5%)

How <u>useful/not useful</u> to you are the following elements of the current manual?

	Very useful	Useful	Neutral	Not very useful	Not at all useful	I have not used this
The Table of Contents	39 (35.1%)	48 (43.2%)	16 (14.4%)	4 (3.6%)	0 (0.0%)	4 (3.6%)
The search capabilities of the wiki	28 (25.9%)	27 (25.0%)	19 (17.6%)	6 (5.6%)	1 (0.9%)	27 (25.0%)
Ability to access the manual via a mobile device	6 (5.5%)	6 (5.5%)	17 (15.5%)	3 (2.7%)	2 (1.8%)	76 (69.1%)
Internal and external links in the wiki	15 (13.9%)	36 (33.3%)	23 (21.3%)	3 (2.8%)	1 (0.9%)	30 (27.8%)
Downloading information to a pdf file, a wiki book, or other format	13 (11.8%)	35 (31.8%)	19 (17.3%)	3 (2.7%)	0 (0.0%)	40 (36.4%)
Ability to submit comments or suggested edits for a web page	7 (6.4%)	14 (12.8%)	17 (15.6%)	3 (2.8%)	1 (0.9%)	67 (61.5%)
Tables and images in the wiki	20 (18.5%)	39 (36.1%)	23 (21.3%)	2 (1.9%)	1 (0.9%)	23 (21.3%)

Which of the following features of the wiki, if any, have you used?

- 57 (73.1%) *Categories (you can search by categories that have been created, such as Bioretention photos)*
- 8 (10.3%) *Submitting comments and reviewing responses to comments*
- 7 (9.0%) *Create a book (you can compile multiple pages into a single page or "book")*
- 7 (9.0%) *Cite this page (automatically create citations that can be copied into a document)*
- 33 (42.3%) *What's new (a page that provides a summary of recent content changes to the website)*
- 41 (52.6%) *Accessing figures, photos, schematics and other images by clicking on the image to bring up a higher resolution image*

At the bottom of each page on the wiki is a comment box in which you can submit comments, suggested edits, etc. To date, few Manual users have utilized this feature and we are curious why. Please check one of the following that best describes your situation:

- 10 (9.3%) *I have used the comment box*
- 19 (17.8%) *I was unaware of the comment box*
- 5 (4.7%) *I was aware of the comment box but was unsure of how it may be used*
- 71 (66.4%) *I have not had need to use the comment box*
- 2 (1.9%) *Other*

Other: Please explain or please provide additional comments or suggestions on this feature.
- 7 (100.0%)

These questions pertain to updates for the Manual
The Manual will undergo significant updates as new information becomes available. For example, by the end of 2013 we anticipate the Manual will have new information on bioretention, trees, green roofs, turf, swales, reuse, and Minimal Impact Design Standards (MIDS).

Please indicate how you prefer to learn of updates. Check all that apply.

- 32 (28.8%) *I'll check the What's New section on the website.*
- 45 (40.5%) *I'd like to receive a quarterly electronic newsletter on the Manual*
- 36 (32.4%) *I'd like to receive a monthly electronic newsletter on the Manual*
- 19 (17.1%) *I'll discover changes as I use the website.*

I really wish the wiki had information on:
- 8 (100.0%)

Please use the space below to provide any additional comments you wish to make.
- 37 (100.0%)

Thank you for your time and comments!